

Application and confirmation

The application is possible in written form; it must be filled in and sent by fax or e-mail. Applying is possible by contacting us, in person, via telephone or our website. The confirmation on your application will be sent to you in the next 3 days from the date of receiving your application. If the language learning program you have chosen is already made full, you will be informed immediately, and one of the alternative programs will be suggested. It is advisable to apply for the chosen program, at least one month in advance, before your coming.

Chosen program terms of payment

After receiving confirmation on application, an advanced payment of one third (1/3) of total balance must be deposited via bank money order. After receiving the deposit, the payment confirmation will be forwarded to you. The balance will be made directly in the school, 2 days after your arrival, at most.

Canceling the program

If you cancel participation in the program, it is necessary to inform, in writing, about the reasons of giving up the program. If you cancel more than 30 days before your arrival, the whole amount paid will be returned to you. If you cancel in less than 30 days, the expenses of canceling will be charged and deducted from the amount paid:

from 29 to 15 days before your arrival 20%

from 14 to 8 days before your arrival 40%

from 7 to 1 day before your arrival 80%

if you cancel on the day of program beginning, your money will not be returned.

Program canceling

In case of "force majeure", the organizers keep the right of program canceling. In that case, the amount paid will be returned to you as a whole, with regard to the fact that the organizers have the right to keep certain amount as a compensation if the services are partially done.

Insurance

The organizers do not take responsibility for possible loss of personal effects as well as in case of injuries and damages made from any reason to the program participants. The program participants are advised to get health and life insurance-policy for their personal safety. The organizers keep the right of canceling program for the participants who disturb program performance.